The Parent Portal is designed to allow students to provide parents and guardians with access to information and services that will aid in their support of your academic and co-curricular success. When establishing an account, students will determine which information will be accessible: academic records, student accounts, financial aid, and/or student housing. We strongly encourage students to establish an account.

For students to create a Parent Portal login:

- Login to your myGCC account https://my.gcc.edu/ICS/ using your student login
- Go to the 'Student' menu
- On the left hand side under 'Student, select 'Parent Account'
- Select 'Request Parent Account' and complete the information as prompted
- The account holder will receive an email notification with their login information once the account is created (usually within 2 weeks)
- To make changes to the permissions after requesting a login, submit a completely new request under the same parent name and select the permissions desired. Under Section 2 'Permissions Information', please note in the comment section Line 7 that this is an update to a previously submitted login.

For parents to make an online payment via e-check or credit card using Parent Account:

- Login to myGCC https://my.gcc.edu/ICS/ using your Parent Account login (students must create using the above steps)
- Select 'Parent' menu
- Choose your student by clicking on their name in the 'View my Students' section
- Under 'Financials', select 'Student Account Information'
- Select 'My Account Balances'
- Select 'Go to CASH*Net*'
- Select 'Click here to make payment' and follow the screens as directed to complete the checkout process on the secure website

For students to make an online payment via e-check or credit card:

- Login to your myGCC account at https://my.gcc.edu/ICS/ using your student login
- Click on the 'Financial Info' Menu
- Under the 'My Account Info' section, click on 'My Account Balances'
- Select 'Go to CASH*Net*'
- Select 'Click here to make payment' and follow the screens as directed to complete the checkout process on the secure website

There is no fee to make an e-check (electronic check) payment. During the checkout process, you will simply enter your bank routing number and bank account number. Credit card payments are subject to a fee of 2.75% of the transaction (this fee is charged by CASH*Net*, our third-party payment processor and does not benefit the College).

Trouble shooting:
- If you do not see one or more of the four information areas when using your Parent Account login, then your student has not given access to this information. Only the student can request a change in permissions. See final step under "For students to create a Parent Portal login".
- If nothing happens when you select 'Go to CASH*Net*', be sure your pop-up blocker is disabled and try again.
- If you have misplaced your password, enter your User ID on myGCC and select 'I forgot my password'. An email with your password will be sent to the email address on file.